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# ClarusIPC®

## Training Guide

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**Revision:** 2.5.0  
**Date:** July 30, 2008



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## USING CLARUSIPC

This guide is designed as a supplement to formal training received from ClarusSystems. It is not meant to replace such training. Please refer to the ClarusIPC User's Guide, available from the Help option in ClarusIPC, for further details on any of these Lab sections.

This guide is organized into the following Labs:

- *Lab 1: Creating a Cluster*
- *Lab 2: Monitoring Device Performance*
- *Lab 3: Synchronizing with CUCM*
- *Lab 4: Creating Phonebooks*
- *Lab 5: Creating Phone Groups*
- *Lab 6: Creating User Classes*
- *Lab 7: Using Resource Constraints*
- *Lab 8: Creating Test Plans*
- *Lab 9: Executing Test Plans*
- *Lab 10: Scheduling Tasks*
- *Lab 11: Generating Reports*
- *Lab 12: Troubleshooting Phones*
- *Lab 13: Using the Voice Monitor*









(10 minutes)

Lab 2: Monitoring Device Performance

Notes:

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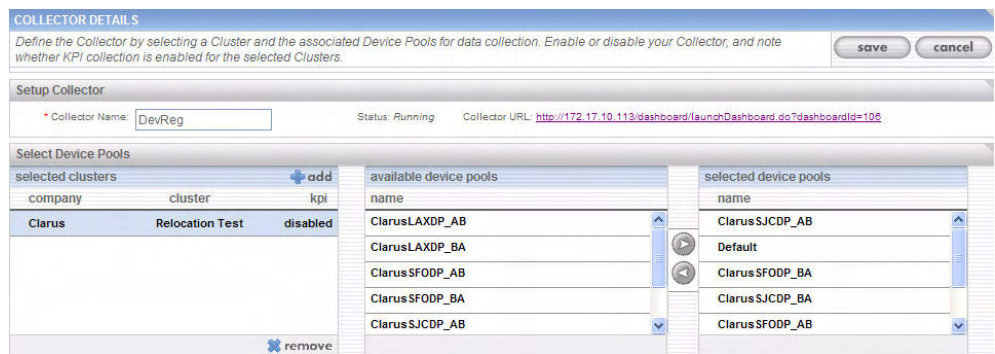
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Collectors allow you to monitor Key Performance Indicators of your UC system, and to visualize the results in a graphic user interface. Multiple Collectors may be created to help focus on certain locations or Clusters. Data is polled in accordance with Cluster settings, and archived for 3 days to allow playback.

The Dashboard automatically updates to display the status of all devices included in the selected Cluster(s), based on the KPI collection schedule defined in the Cluster Details page. The Dashboard can be especially useful during deployment to help determine whether all expected devices have been installed, and to pinpoint an appropriate time to initiate Sync and Testing.

1. To create a Collector, select **setup > collectors** from the menu bar, then click **create** in the Collectors window.



2. Under **selected clusters**, click **add**, and select the Cluster(s) you wish to monitor. Close the **select elements** window to save your selection.
3. Click on the Cluster to list all available Device Pools for that cluster. Click a Device Pool, and use the **add** arrow to add it to the list of selected Pools.
4. Click **Save** to configure and start your Collector.

The Collectors window opens, listing all available Collectors, their status, and their URL.

Once configured and saved, the Collector's data may be viewed in any browser window. To open the Dashboard, simply click the link shown in the **URL** field of the Collector window. Note that this URL may be mailed to others so that they may view your Dashboard as well.

Please note that **KPI Settings - Enable** must be selected in the Cluster Details window, *only* if you wish your Dashboard to show KPI data for the included Cluster.























































